

Community Connection



Annual Report To The Community 2025-2026

Phone (613) 732-2811 Email/Version Françaises Disponibles au pr@prh.ca

Website pembrokeregionalhospital.ca - Facebook/Instagram pembrokeregionalhospital - X @PRHhospital



From the President & CEO: Reflecting on a Year of Progress and Achievement



**Sabine
Mersmann**

As you enjoy the beautiful summer weather that is now upon us, I am so pleased to share this expanded edition of our public newsletter that, in addition to showcasing some of the latest news from Pembroke Regional Hospital, also highlights some of the great work, improvements and achievements that have taken place over the past year.

HR Recruitment At A Glance

In 2025, we welcomed an impressive 123 external hires, including 32 new Registered Nurses - a strong sign that people see our hospital as a place where they want to build their careers. Even more encouraging was the sheer level of interest, with more than 6,000 applications received from over 2,500 candidates in the past year, showing that talented people across the province and beyond want to be part of what we're doing.

Celebrating An Ideal Match

Community and health care partners, and partnerships, have played key roles in many of

the achievements of the past year, with one of the most recent being the amalgamation of the Phoenix Centre for Children and Families with our Mental Health Services Program. Effective April 1st, with the onboarding of their team members, we have, together, marked a significant milestone in our region's commitment to delivering comprehensive, high-quality mental health care for children, youth, and families. Most importantly for those who use these services, the transition was seamless, with program delivery continuing in the same locations, and no change to contact information, registration processes, or other service aspects.

And already, the benefits of amalgamation are being realized:

- The Phoenix Centre has successfully recruited several full-time social workers and psychotherapists as a result of a more streamlined recruitment and onboarding process. These new team members have strengthened their capacity to provide high-quality child and youth mental health services.
- The staff have benefited from a variety of training opportunities through PRH.
- An enhanced Emergency Department clinical

protocol and pathway for children and youth experiencing mental health concerns has been developed.

PRH Applied To Become Schedule 1 Facility

In other Mental Health news, I'm very pleased to share that our application to become a Schedule 1 mental health facility is now under review by the Ministry of Health. If approved, this would enable us to provide more intensive mental health care right here in our community. Currently, as a Schedule 2 facility, those in Renfrew County who require involuntary mental health care must be transferred to a hospital in Ottawa. Each year, this impacts about 200 people across our region.

As you can imagine, being sent out of your community, away from family and friends, during an acute episode when you are most vulnerable and in need of support, can be difficult and means that others have to travel in order to stay connected and involved in their loved one's care.

It is also a resource-intensive process that places added pressure on our Acute Mental Health Unit, our Emergency Department, and Renfrew County Paramedics.

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New Tower C Main Entrance Improves Access And Experience

Earlier this month, the Pembroke Regional Hospital (PRH) celebrated the official opening of its new main entrance in Tower C where both the Auxiliary's Gift Shop and Mulvihill Drug Mart are now co-located.

The move into new, modernized space, along with the main entrance designation, represents a significant milestone in improved safety and access as well as convenience and an overall enhancement of the hospital experience for patients, visitors and staff.

"This is truly a milestone - one that has been years in the making," said PRH President and CEO Sabine Mersmann as she gathered with hospital leaders, staff, Auxiliary volunteers, community partners and project team members on June 10th.

"What we see now is more than a renovated space. It is the result of a shared vision and strong partnerships, coming together to create a welcoming front door for our hospital and our community."

The \$2.8 million redevelopment which was supported, in part, by Health Infrastructure Renewal Funding, transformed a historic space - once home to classrooms and a library as part of the Lorrain School of Nursing, into a bright, modern and accessible main entrance that now serves as the primary gateway to the hospital. **Continued on Page 4**



PRH Auxiliary Gift Shop Manager Brenda Long, PRH President and CEO Sabine Mersmann and Mulvihill Drug Mart Owner and Pharmacist Brian Mulvihill

Reflecting On A Year of Teamwork & Progress



**Dr. Declan
Rowan**

As I complete my first year as Chief of Staff, what stays with me most is the people. Every day at Pembroke Regional Hospital, I see physicians, nurses, and staff who show up with skill, kindness, and a deep commitment to the people of this region. Healthcare is changing fast, and the pressures are real, but so is the dedication of the team that cares for you and your family.

Remembering Dr. Kathy Reducka

Before anything else, I want to take a moment to remember our friend and colleague Dr. Kathy Reducka, who passed away suddenly earlier this year. For nearly 40 years, Kathy was a family physician in this community, a hospitalist on our wards, and a leader who served as President of Professional Staff and as Acting Medical Officer of Health for Renfrew County. Many of you knew her as your doctor. We knew her as a friend and colleague who made those around her better. She is deeply missed.

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Introducing MyChart a secure, online patient portal which makes it easy for you to access your health information from anywhere, at any time and at no cost. MyChart is a feature of the Epic brand electronic health record (EHR) system which is used by hospitals and healthcare organizations to manage patient information and streamline clinical workflows.



When is the Pembroke Regional Hospital getting MyChart? Our hospital's go-live date for Epic and MyChart takes place this October.

Safety and Security Your privacy is important. MyChart uses high-level security, similar to online banking, to protect your personal health information. You control access to your account with your own username and password.

What are the benefits of using MyChart? Being involved in your own care has many benefits. It allows you to take control of your health and get better results. With MyChart, you can use many different tools that allow you to:

- View upcoming appointments and receive reminders

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Reflecting on a Year of Progress and Achievement...Continued From Front

Our Schedule 1 proposal includes plans to increase staffing levels so that we can safely support both the higher level of care and the expected increase in patient volumes, along with a continued focus on recruiting additional psychiatry support in order to help build a more sustainable model of care close to home.

Strengthening Continuity of Care

Earlier this spring, we welcomed the return of eight Complex Continuing Care (CCC) beds from Marianhill to newly renovated space on Medical 2A. These beds support patients who no longer require acute care services but continue to have complex medical needs. By bringing these beds back to PRH and co-locating them alongside Medical inpatient beds, we have created a more integrated care environment that supports seamless transitions and enhanced continuity of care.

The move has been met with overwhelmingly positive feedback from patients, families, and staff. Patients and families have expressed appreciation for receiving specialized care closer to home and for the compassionate support provided by our interdisciplinary care teams. Having CCC services within the same building also allows for smoother transitions from acute care, reducing stress and improving the overall patient experience.

Staff have also embraced the opportunity to build and strengthen the program, actively

identifying opportunities to improve care processes and further enhance the patient experience. By keeping these services within our community, we are helping to improve the patient and family experience, support functional recovery, and enable more successful transitions back to home and community living.

Enhanced Visitor Policy Supports Healing

At Pembroke Regional Hospital, every decision we make starts with one guiding principle - what's best for our patients. That commitment has been reflected in our revised visitor policy, and shaped through meaningful collaboration with our Patient and Family Advisory Council in order to ensure that the changes reflect the voices and experiences of those in our community.

In accordance with patient preferences, there are no fixed visiting hours for families or loved ones, recognizing the important role they play in a patient's care journey.

Patients are also encouraged to identify an essential caregiver - someone who provides direct, hands-on support and works in close partnership with the care team - who can be present at any time to help meet their needs.

At the same time, social visits remain an important part of well-being and connection, taking place between 11:30 a.m. and 9:00 p.m. daily to support rest and recovery.

Epic Go-Live Countdown Has Begun

This October, our hospital will launch its largest ever change management program as we adopt *Epic*, a digital health information system that will significantly transform our organization from a paper and hybrid-based operation to fully electronic!

Behind the scenes, our staff and physicians have been preparing for go-live in a phased approach over the past year and a half.

This summer, the focus is on user training with the help of eight enthusiastic in-house Credentialed Trainers and an incredible 100 Super Users who will support co-workers before, during and after go-live. In total, we have 740 staff and 140 physicians who will need to complete training before go-live this fall!

For our patients, one of the most exciting features of *Epic* will be the *MyChart* patient portal. For those who have used it before, this adoption will expand the availability of your health information. For those who haven't - it's going to be transformational in the way you manage and access your health information. Some introductory information about *MyChart* can be found in this newsletter with much more to come!

On that note, I wish you all a safe and healthy summer as, together, we care for our patients, our community and each other.

Chief of Staff Reflects On a Year of Teamwork and Progress...Continued From Front

Growing Our Team

Recruiting physicians to a rural hospital is one of the hardest things we do, and I'm pleased to share real progress. This year we welcomed Dr. Paulo Werlang in Urology, Dr. Yevhen Pityk in Psychiatry and Dr. Suzanne Banfill in Emergency Medicine. In the coming months we'll also welcome Dr. Emeka Orie in Obstetrics and Gynecology. We have also strengthened short-term coverage in our Emergency Department.

None of this happens in isolation. Our municipal partners, our Foundation, and the many physicians and staff who give their time as ambassadors all help show prospective recruits what makes this region such a special place to live and raise a family. To everyone who has played a part, thank you.

Investing in the Next Generation

One of the most hopeful parts of my year has been watching the growth of our learner program. We now host Medical Students and Residents across Family Medicine, Surgery, Obstetrics and Gynecology, Internal Medicine, and soon Emergency Medicine. Each one is here for weeks or months at a time, long enough to build relationships with our teams, get to know our patients, and experience what life is like in the Ottawa Valley.

This is our most important recruitment pipeline. Physicians tend to settle where they trained, and every learner who walks through our doors is a potential future colleague. When you see a young doctor in training on the units, in the clinic, or out in the community, please make them feel welcome. You are part of the reason they will choose to stay.

Honouring Long Service

This year we also celebrated remarkable milestones: Dr. Jeff Jones (ENT, 35 years), Dr. Scott Murray (Urology, 45 years), and Dr. Wayne Canniff (Ophthalmology, 50 years). Decades of care for our neighbours. We are fortunate to have them.

Our Emergency Department

I want to speak plainly about the Emergency Department. Like many hospitals across Ontario, we continue to face significant physician staffing pressures, and I know that has meant longer waits for some of you. I'm grateful for your patience.

I am even more grateful to the physicians who keep our doors open. Time and again, they have rearranged family vacations, swapped weekends, and picked up shifts on short notice so that someone in our community could be seen when they needed it most. That is what care looks like, even when you don't see it.

I also want to acknowledge Dr. Chinmay Roy, our Chief of Emergency Medicine, whose leadership through this period has been remarkable. Despite the staffing pressures, Chinmay and his team continue to look for ways to improve the experience of every patient who walks through our ED doors. We are working closely with Ontario Health and our regional partners on longer-term solutions, and we will keep you informed as that work progresses.



Dr. Wayne Canniff, Ophthalmologist, was celebrated for achieving 50 years of service in 2025; congratulated by President and CEO Sabine Mersmann, left, Dr. Canniff's wife Leanne, and Chief of Staff Dr. Declan Rowan.

New Technology, Better Care

We are advancing on two important technology fronts.

In late August, we expect to welcome a new CT scanner to Pembroke Regional Hospital, a major investment that will offer faster scans, sharper images, and better diagnostic precision for our patients. Under the leadership of Dr. Pawel Stefanski, Chief of Diagnostic Imaging, this project has been years in the making and represents a significant step forward in the care we can deliver here at home.

This October, we will also join hospitals across our region in launching *Epic*, a shared electronic health record. In practical terms, this means your care team will see the same up-to-date information about you, wherever you are treated across our

partner hospitals. Fewer repeated questions, fewer duplicated tests, and better communication between your providers.

Epic also brings something new for patients: *MyChart*, a secure online portal that gives you direct access to much of your own health information, including your test results, your appointments, and your medication lists. It is a meaningful step toward putting more information, and more control, into your hands.

A project of this scale takes extraordinary leadership, and I want to thank Dr. Cameron Leafloor, our Physician Lead for *Epic*, whose steady guidance has helped our medical staff prepare for what is the largest change management project in our hospital's history.

Primary Care, Closer to Home

We are also seeing encouraging progress in connecting more residents to a family doctor.

Through the expanded Pembroke Family Medicine Teaching Unit, additional physicians and nurse practitioners are now caring for patients from the Health Care Connect waitlist. More people with a regular doctor means better health for our community, and less pressure on our Emergency Department.

This progress would not be possible without Dr. Richard Johnson, our Chief of Family Medicine, and his team at the Pembroke and Area Primary Care Network, working in close partnership with the Ottawa Valley Ontario Health Team. Their tireless work to expand access, patient by patient and family by family, is changing lives across this region.

Looking Ahead

There is no single fix for the challenges in healthcare today, but I have learned this year that progress comes from showing up for each other. Staff for patients, neighbours for neighbours, and a community that believes in its hospital.

To the people of Pembroke and the Ottawa Valley: thank you.

Thank you for your patience when waits are long, your kindness to our staff and learners, your generosity to our Foundation, and your belief that this hospital is worth fighting for. It is. And we will keep working, every day, to be worthy of that belief.

MyChart FAQs...Continued from front

- See test results as soon as they are available
- Read visit summaries and notes from your care team
- Track your health information like medications and allergies
- Answer questionnaires from home
- Access letters or documents from your doctor
- Manage certain parts of a loved one's care
- Review your health insurance information
- View your hospital statements and outstanding balances
- Pay your hospital bills and view your full payment history
- Access and download your receipts, including itemized receipts for insurance or tax purposes
- Set up, modify, or review payment plans

How will I sign up for MyChart? When registration opens, you will be able to request an activation code, sign up securely online and create your personal account. MyChart mobile apps are also available for iOS and Android.

Which Medical Records Will I See In MyChart? Pembroke Regional Hospital is joining a group of partner sites known as the Atlas Alliance. Because of this, you will be able to access your records through MyChart from Pembroke Regional Hospital and the following partners:

The Ottawa Hospital, The Ottawa Hospital Academic Family Health Team, The University of Ottawa Heart Institute, Renfrew Victoria Hospital, The Group Health Centre in Sault Ste. Marie, St. Francis Memorial Hospital, Deep River & District Health, The Royal, Kemptville District Hospital, Glengarry Memorial Hospital, Arnprior Regional Health, Queensway-Carleton Hospital, Montfort, Winchester District Memorial Hospital and Hawkesbury and District General Hospital

How much medical information will be available in MyChart from the Pembroke Regional Hospital? The last three years of PRH data will be available in MyChart including lab work results, Diagnostic Imaging reports and some physician notes. To access your entire health record, you can contact our Release of Information Office by calling (613) 732-2811, extension 6142.

When can I see my test results in MyChart? The only results you'll see in MyChart are those that are marked Final, Completed, Corrected or Amended. In most cases, these will be available to you at the same time as they are to your care team. Sometimes you may see those results before they do. It is important to know that you have a choice when to review your results and that you can choose to enable or disable real-time notifications based on your preference. Stay tuned for more information about MyChart as we approach go-live.



Our Hospital's Board Of Directors

From left: Chief of Staff Dr. Declan Rowan, Vice-President of Corporate and Support Services and Chief Financial Officer Scott Coombes, Professional Staff President Dr. Amanda Williamson, Director Richard Wilson, Director Constance McLeese, Vice-Chair Neil Nicholson, President and CEO Sabine Mersmann, Director Shelley Sheedy, Auxiliary President Diana Gagne, Director Matthew Neadow, Chair Dean Sauriol, Director Clay Deighton, Director Les Scott, Vice-President of People, Quality and Mental Health Services Brent McIntyre, Vice-President of Clinical Services and Chief Nursing Executive Beth Brownlee

Missing from photo: Past Chair David Unrau, Catholic Health Sponsors of Ontario Designate Amy Sicoli, Director Suli Adams, Director Dr. Colin Macpherson, Foundation Board Chair Lisa Edmonds and Board Committee Community Representatives David Noble, Roger Clarke, Andrew Palubiskie and Kathy Smith

PRH Welcomes New Urologist



Dr. Paulo Werlang

Our hospital is very pleased to introduce Dr. Paulo Werlang, Urologist, who brings to our community a high level of clinical expertise and a genuine passion for patient care.

Originally from Brazil, Dr. Werlang's journey to a career in medicine was initially inspired by first-hand experience at a young age with illness and loss in his family, including the death of his father. He shared that he read a lot about medicine and while no one in his family worked in the medical field at the time, both his brother and cousin later became doctors.

Ultimately, his desire to help others led to the pursuit of a medical degree, which he earned in Brazil.

Why urology? Dr. Werlang shared that his chosen specialty was based on a good experience in urology in medical school, as well as the fact that urology offers a good balance between clinic work and surgery. He adds that it also provides an opportunity to treat a wide range of diseases and conditions affecting both male and female patients of all ages, acknowledging that approximately 70% of his patients are male.

Dr. Werlang met his wife, a high-

risk pregnancy obstetrician, Dr. Ana Werlang, in medical school when she was a student and he was a Resident.

She had lived in the US as a teen, enjoyed North America and said she always wanted to move to Canada. That opportunity presented itself when they were both ready to do their Fellowships in 2018.

Most recently, Dr. Werlang completed his Urology Residency and a Urologic Oncology Fellowship at the University of Ottawa, and became a Fellow of the Royal College of Physicians and Surgeons of Canada.

Reflecting on his decision to practice in Pembroke, Dr. Werlang shared that he was drawn to the community's welcoming, collegial environment and the opportunity to make a meaningful impact while developing his skills in an area where there is a great need for his expertise.

He also calls himself a "country boy at heart" who enjoys the peace of a rural community, and outdoor activities like camping and fishing.

In addition to his clinical work, Dr. Werlang will also play a role in supporting the hospital's upcoming implementation of the Epic electronic health information system, where he will serve as a physician Super User to help train and support colleagues.

New Patient Rights and Responsibilities Document Is Shaped by Patient Voice

RIGHTS	COMPASSION	COLLABORATION	COMMITMENT	COURAGE
	I expect... • To be treated with dignity, respect, and empathy • To have my mind, body, and spiritual needs met	• To choose those involved in my care decisions • To be informed and responsible for my care plan	• To receive competent, professional, and timely care • To have my care team act with honesty, transparency, and integrity	• To express my needs safely and without judgment • To have my care team act with honesty, transparency, and integrity
RESPONSIBILITIES	COMPASSIONATE	COLLABORATIVE	COMMITTED	COURAGEOUS
	I will be... • By treating all with dignity, respect, and empathy	• By participating actively and openly in my care • By appointing appropriate decision-makers, if I so choose	• By taking responsibility for my health and wellbeing • By following my treatment plan as key to my recovery	• By being honest about my personal health information and experiences • By asking questions and speaking up

Members of our Patient and Family Advisory Council (PFAC) played a central role in developing the content and overall approach to the refresh of our *Patient Rights and Responsibilities*, ensuring that it clearly reflects the expectations, needs and experiences of patients and families. Drawing on their lived experience, PFAC members helped transform the document into one that speaks directly to those receiving care - making it more accessible, practical, and easy to understand.

"PFAC acts in an advisory capacity, making recommendations that enhance the experience of patients and their families based on their needs," said PFAC Co-Chair Wendy Lewis. "Not only was our input on the content provided from a patient and family perspective, but we also gave feedback on how and where it should be shared in order for it to have the greatest impact."

PRH President and CEO Sabine Mersmann shared that PFAC's leadership in this project reflects its broader role within the organization. "As this project demonstrates, their input strengthens both the clarity of information and the overall quality of care experiences for patients and families, while ensuring that patient perspectives are consistently integrated into hospital planning, communication, and care design."

The updated document which will be prominently displayed in the hospital, outlines what patients can expect under the pillars of compassion, courage, collaboration, and commitment, while also highlighting the important role patients and families play in their own care. It serves as a reminder that high-quality care is built through partnership and understanding, making it easy for patients, families, and visitors to understand what they can expect and how they can actively participate in their care.



AccessMHA.ca facilitates non-urgent referrals to appropriate mental health and addictions partner agencies and organizations within the region.

AccessMHA.ca

Regional Coordinated Access

1-833-527-8207

Our Care By The Numbers 2025/2026

Total # of Staff **969** Nurses (RNs/RPNs) **363** Support Staff **397**
Allied Health Professionals **209**

Volunteers **228**

Professional Staff with privileges **225**
(Physicians, Midwives, Nurse Practitioners)

Medical learners **88** Nursing and Allied Health learners **300+**

Admitted patients **5,230** Emergency Department visits **26,930**

Ambulatory Clinic visits **22,300** including those for orthopedics, pain management, neurology, psychiatry, respiratory, urology and more

Births **620** Lab tests **478,180**

Community Mental Health visits (virtual and in-person) **60,490**

Surgical procedures (Inpatient and Day Surgery) **6,930**
including **500** joint replacements (hip and knee)

Diagnostic tests **85,290** including **34,630** Xrays, **16,615** MRIs, **14,740** CTs, **8,570** Ultrasounds, **3,660** Mammograms and **3,140** Echocardiograms

Cancer Care: **149** cancer surgeries and **1,128** chemotherapy visits

Our Food Services team prepares over **300** patient meals per day while also serving two meals daily in the cafeteria for 175-190 staff and visitors.

Our Financials

2025-2026 Operating Revenues

Ontario Health East and Ministry of Health Funding	\$107,252,447
Other Government Funding	23,556,336
Other Income and Recoveries	6,308,656
Insurers and Patients	1,534,270
Amortization of Deferred Contributions	412,797
Total Revenues	\$139,064,506

2025-2026 Expenses

Salaries, Wages & Benefits	\$ 78,689,289
Others Supplies and Expenses	25,042,845
Medical Staff Remuneration	16,968,708
Medical & Surgical Supplies	6,038,795
Drugs & Medical Gases	5,614,867
Amortization Equipment	1,952,911
Amortization Building & Service Equipment	3,859,492
Amortization Deferred Capital Contributions for Buildings	(2,628,752)
Purchased Services	1,905,077
Increase in Asset Retirement Obligation	50,962
Total Expenses	\$137,494,194
Year-End Surplus	\$ 1,570,312

New Tower C Main Entrance Improves Access And Experience...Continued From Front

The new entrance also improves safety and accessibility by providing a more direct route into the hospital from the Deacon Street parking lot, eliminating the need for patients and visitors to cross the busy Emergency Department and accessible parking areas while also offering shelter from inclement weather as soon as they arrive.

The opening marked an important milestone for Mulvihill Drug Mart, which has served the hospital community for more than 25 years.

"My family has a long and cherished connection with this hospital," said Owner and Pharmacist Brian Mulvihill. Recalling early memories of his mother's years of service with the Hospital's Auxiliary and her work in the Gift Shop, and his father helping in the pharmacy at PRH, long before there was an actual staff pharmacist, Mr. Mulvihill said their dedication taught him a lot.

"Both believed deeply in the hospital's mission and the importance of supporting patients and families in every way possible. Seeing their dedication taught me that healthcare is about more than medicine - it's about people."

Adding to the spirit of partnership in this project is the relocation of the Auxiliary's Gift Shop from the ground floor of Tower B where it has grown and thrived for the past two decades. The PRH

Auxiliary, supported by a dedicated team of volunteers, has a long-standing history of supporting the hospital through fundraising and the provision of amenities, including the Gift Shop, which enhance the patient experience and the workplace for staff and physicians.



Acknowledging that the Gift Shop has long been recognized as a "hidden gem" in the community, Gift Shop Manager Brenda Long shared how excited her team of volunteers have been to move

into the new space and be able to properly showcase all of their merchandise while having ample room for customers to browse, try on clothing in the new accessible change room and enjoy a hot beverage from their new coffee bar.

"Getting to this point has been a labour of love by all involved," she said. "All of our volunteers have stepped up and really come together to get everything ready for the move and the subsequent setup of our new space which is more than double the size that we are used to." She also expressed her thanks to the hospital's Maintenance and Environmental Services teams for all the work that they did to help them transition to their new home.

Before cutting the symbolic ribbon, Mrs. Mersmann acknowledged the many individuals and teams who brought the project to life despite challenges along the way, including construction delays and unexpected infrastructure issues.

Additional enhancements are planned in the coming months, including new exterior signage, improved wayfinding and the future relocation of the Foundation office into the Tower C space - further strengthening it as a central hub within the hospital.

Patients and visitors are encouraged to use the Tower C entrance as their primary access point.



We are grateful to receive positive feedback from our patients and their families such as this recent compliment we've received permission to share.

"I just spent the past few days at the Pembroke Regional Hospital and want to commend all the doctors, nurses, technicians, lab staff and all support staff including housekeeping, dietary, and all volunteers who visited during my stay in hospital. All this wonderful care began in the Emergency Department and two days on 3rd floor Medical."

"Thank you one and all for your very kind, dedicated and professional help. You are all the best. We are so fortunate to have this amazing facility."

Dan Callaghan

Mission

We are a regional community hospital committed to delivering a wide range of quality health services. Following Catholic tradition, we will meet the physical, emotional, and spiritual needs of all.

Vision

Together, we care for our patients, our community and each other.

Values

Compassion

We believe everyone deserves to be treated with dignity and respect.

Collaboration

We believe in the strength of working together as one team.

Commitment

We always strive to do better.

Courage

We believe that being brave will unlock new opportunities and innovations.

Auxiliary Blends Fashion & Fundraising

At the Auxiliary's Spring Fashion Show & Luncheon held April 15th at Our Lady of Lourdes Church Hall in Pembroke, a cheque in the amount of \$40,000 was presented to the hospital towards the purchase of a new Echo Ultrasound Machine valued at \$200,000. The \$40,000 was comprised of \$15,000 from the Auxiliary's General Fund (proceeds from the Mural Cafe, the Gift Shop, ATM revenue, and TV rental revenue), \$23,000 from Delta Bingo & Gaming Pembroke and \$2,000 from the sale of HELPP lottery tickets.



At the same event, the Auxiliary shared news of their recent purchase of nine new TVs for patient rooms on the hospital's second floor Medical Unit at a cost of \$9,500. La Federation des Femmes Canadiennes Francaise EBINGO St. Jean Baptiste contributed \$1,500 towards this purchase which was recognized at the April 15th fundraiser. Taking part in that presentation were Auxiliary President Diana Gagne, PRH President and CEO Sabine Mersmann, Pierrette Pillion - Auxiliary Member and President of the FFCF (Federation des Femmes Canadiennes Francaises), and Auxiliary Gift Shop Manager Brenda Long.

Quality Improvement Work At Pembroke Regional Hospital 2025/2026

A Quality Improvement Culture is alive and well at Pembroke Regional Hospital.

Using our Lean Management System, our staff and physicians have identified and implemented over 500 improvements over the past year! In the spirit of *Caring for our People*, many of our improvements have direct impact on the experience of patients and families visiting our hospital.

Here's just a sample of some of the improvements from the past year.

Acute Mental Health

• New OOK Snow Behavioral Health Beds have been purchased which are designed specifically for high-risk inpatient environments. These beds have several advanced safety features that support both patient well-being and staff workflow.

Key enhancements include tamper-proof hardware, anti-barricade design, and anti-ligature power ports, all aimed at reducing opportunities for self-harm and preventing barricade incidents. The beds also feature integrated weight scales and ultra-low height capability to lower the risk of patient falls. Each bed is equipped with on-screen safety flags, giving caregivers quick access to critical information such as fall risk, observation level, and other safety alerts.



Staff from the unit recently showcased and demonstrated features of the new beds as part of a presentation to members of our hospital's Senior Leadership Team.

• To assist patients without a primary care provider who require a Long-Acting Injection as part of their medication regiment, we partnered with the Renfrew County Virtual Triage and Assessment Centre to develop a process so that they can be scheduled to receive their injection from Community Paramedics at a clinical assessment centre before they are discharged from hospital. This prevents a trip to the Emergency Department for their prescribed injection and ensures that their medication doses aren't missed, while assisting with appointment navigation.

Ambulatory Clinics

• We hosted a mobile Valvular Heart Disease Screening Clinic in partnership with the Ottawa Heart Institute for those aged 65 and older who met certain eligibility criteria. Each of the 20 patients who attended received, within an hour, a heart ultrasound and ECG, an assessment, a rapid blood test as well as their results and recommendations.

• In 2025-2026, we developed a number of patient resources for patients requiring specific services. This included:

Patients who come for a cystoscope or urinary system surgery often end up with a temporary urinary catheter. Our handout explains what to expect and how and when to care for your catheter.

Similarly, patients who need an outpatient gynecological procedure often have questions about when they can return to regular activities or when they can expect results or follow up. Our guide outlines all these details for the patient.

Finally, patients often come in to have a Holter monitor (a small, portable device that records your heart's activity continuously for a period of time) or blood pressure monitor applied. Our handout explains what to expect, how to care for the monitor (whether to bathe, swim, how to wear it while sleeping) and how to return it, if necessary.

These guides provide an outpatient version of discharge communication, to make sure patients feel comfortable when they leave our doors after a minor procedure.

Diagnostic Imaging

• In order to assist with wayfinding in the

department, new projection lighting signage has been installed, identifying all areas.

Emergency Department

• Recent improvements in the Emergency Department have focused on enhancing the patient experience and making visits more streamlined and user-friendly. Updated signage has been implemented to make wayfinding clearer and reduce confusion, helping patients and families navigate the department more easily. In addition, the introduction of a registration tablet has modernized the intake process, offering a more efficient and patient-centered approach allowing the Triage Nurse to identify and prioritize urgent care needs.

• To help ease the stress of not having a charged device, we've installed a mobile charging station in the Emergency Department waiting room. This new amenity allows patients, visitors, and staff to rent a fully charged power bank, so they don't have to worry about their phone dying when they need it most.

Geriatric Day Hospital

• The Geriatric Day Hospital has had a growing waitlist over the past 2 years. While working on a project with healthcare partners, we were able to re-direct some referrals to other services with shorter waitlist that would meet the patient's needs. Those referred who could not have their goals addressed by other services remain on our waitlist which has been reduced by approximately five months. We are grateful for all services involved who have helped us serve those in need of geriatric services more efficiently.

Information Technology / Medical Records

• To ensure that clear direction can be given in an emergency situation and be heard in all parts of the hospital, a new overhead paging system has been installed.

Intensive Care Unit (ICU)

• In order to improve patient care and ensure high quality care can be provided close to home, our regional ICU is now able to facilitate proning for patients. Proning is the practice of placing a patient in a face-down position to improve oxygenation, especially for those with severe respiratory distress such as Acute Respiratory Distress Syndrome (ARDS). This technique helps



Staff and physicians from the unit recently demonstrated the proning technique as part of a presentation to members of our hospital's Senior Leadership Team.

expand lung regions, reduce pressure on the lungs, and enhance oxygen delivery, making it a vital intervention in critical care.

• A new 24/7 nurse-led initiative was launched to ensure that patients who are being cared for in one of our inpatient units receive specialized care through a rapid response program when early signs of clinical deterioration in their condition begin to appear.

Lean Management

• Across PRH, teams come together regularly through "Lean" huddles to identify opportunities and take action to improve patient care and everyday work processes. This long-standing approach reflects a strong culture where every

staff member is encouraged to share ideas and be part of continuous improvement. To build on this success, PRH is introducing an updated huddle model designed to spark even more meaningful conversations and focus on what matters most at the unit level. The refreshed approach began rolling out in June 2026 and is gradually being introduced across the hospital.



Diagnostic Imaging staff participate in one of their department's weekly huddles.

Mental Health Services

• Mental Health Services of Renfrew County partnered with the Renfrew County District Health Unit to implement a naloxone distribution program in order to increase the availability and distribution of naloxone kits to priority populations, including clients at risk of opioid overdose and/or friends and family members who may respond to an overdose.

• Our Court Diversion and Support Team launched a Legal Aid Ontario Assisted Application Process for criminal matters, resulting in a more accessible, streamlined and expedited turnaround for clients applying for legal aid. This will improve the process for our most vulnerable clients who cannot walk through the process the traditional ways.

• Volunteer Sheila Handke demonstrated her dedication, expertise, and continued commitment to our clients by facilitating the 2025 Tax Clinic.

A total of 277 tax returns were completed for 203 clients, reflecting a significant increase of 34 additional returns compared to last year.

Many clients also received extra support to catch up on prior years' filings, helping them regain access to important benefits.

• Our peer-led SHARE Program that supports those experiencing mental health concerns was relaunched in Arnprior and Renfrew.

• Our Empower Forward Program that offers trauma-informed support to individuals aged 16 and older who have experienced Gender Based Violence and are interested in exploring employment options continues to thrive and has now partnered with 17 Renfrew County employers in order to offer work placements for our clients.

Obstetrics

• Plans are being made to launch a new Maternal Mobile Clinic. Made possible through new funding allocated to address gaps in maternity care for some of Renfrew County's priority populations, the community-based clinic will consist of a dedicated team of midwives and nurses. It will offer a variety of services including prenatal check-ups, perinatal monitoring, postnatal and health education for patients and families that empowers them to make informed choices while supporting the wellbeing of mothers and newborns alike.

Operating Room

• As part of our expanding partnership with CHEO, we are now offering pediatric surgeries two days per month for ENT and two days per month for General Surgery.

Rehabilitation (Inpatient)

• Pembroke Regional Hospital has recently added a "What to Expect During Your Rehab Stay" information package to our website.

Continued on Page 6

Quality Improvement Work...Continued From Page 5

Rehabilitation (Inpatient) - Continued

This resource is available to referring hospitals and Community Care Providers to educate patients and families about our Inpatient Rehabilitation program when a referral is being considered or submitted. This outlines what Inpatient Rehabilitation involves, including the program's expectations, goals, intensity of therapy, and the level of participation required. Providing this information early in the referral process can help patients and families better

understand the rehabilitation journey and prepare for admission.

Rehabilitation (Outpatient)

- Through the addition of staff and a partnership with the Queensway-Carleton Hospital to provide an additional assessor for a number of clinics, we were able to significantly reduce the wait time for our Total Joint Assessment Clinic.

The TJAC serves as a triage of sorts for those who may require joint replacement. Those who are

candidates for surgery are referred to one of our orthopedic surgeons. The average wait time for the TJAC is 2-3 months.

Spiritual Care

- Following the death of a loved one while in hospital, it can be hard to know what comes next. Our updated and enhanced Bereavement Package, offered to family and friends who are present, provides gentle guidance and practical information to help support you in those early days.

Patient and Family Advisory Council and Patient Advisors Support PRH Improvements

In support of a patient and family-centre approach to care, our Patient and Family Advisory Council acts in an advisory capacity to ensure the patient and families' voice is integrated into the planning, delivery and evaluation of services offered at PRH and makes recommendations on the matters that impact their experiences here.

The Council is comprised of former patients, caregivers, family members and PRH representatives.

We also welcome Patient Advisors who work with specific programs or on specific projects in order to share feedback and ideas that will help us improve the quality and safety of the care we provide.

Key activities and contributions of the past year included:

Committee Participation - PFAC members are active on hospital and Board committees including Fiscal Advisory, Board Nominating, Board Quality and Patient Safety and Accessibility Planning. In addition, they have representation on the hospital's Intensive Care Unit (ICU) and Emergency Department Leadership Teams and the working group that is focused on Discharge Communication improvements.

Accessibility Work - Members toured the hospital's Dialysis and Acute Mental Health units providing feedback through an accessibility lens. They also provided input related to:

- Signage that encourages bathroom accessibility feedback
- Accessibility considerations in discharge communication materials
- Service Animals
- Accessibility information related to the employee onboarding processes

Emergency Department Engagement - PFAC members:

- Conducted a walk-through of the waiting room in order to identify improvements from a patient and family perspective
- Reviewed the new electronic patient registration process
- Provided feedback on signage, location of security desk, furniture, digital screen messaging

PFAC members also provided feedback and input on the following:

- Outpatient Rehabilitation information handouts
- The Medical Equipment Suppliers list for patients and families
- Colposcopy – A Patient Guide*



From left, Co-Chair Brent McIntyre (Vice-President of People, Quality and Mental Health Services), Martin Burger (Clinical Director of Diagnostic and Support Services), Tracy Gagne (Patient Experience Advisor), Patricia Proctor (Patient Experience Advisor), Co-Chair Wendy Lewis, Leanne Rautio (Patient Experience Advisor) Mike Godbout (Director of Facilities), Jeremy Paplinski (Manager of Lean and Quality) and Rachel Robertson (Clinical Manager of Risk and Patient Relations).

Missing from photo: Patient Experience Advisors Judy Ellis and Justine Mutlow.

- The hospital's new *Declaration of Patient Rights and Responsibilities*
- The draft booklet "*Stronger Together – A Guide for Caregivers on the Journey to Recovery*"; developed by RN students to provide information to caregivers of patients admitted to the Acute Mental Health (AMH) Unit
- Communication that will be rolled out this fall around *MyChart*
- The hospital's updated *Visiting Hours, Visitation for Family and Public* policy
- Outbreak signage in partnership with Infection, Prevention and Control

To learn more about PFAC or if you are interested in becoming a Patient Advisor or part of our Patient and Family Advisory Council, please call (613) 732-2811, extension 6161 or email laurie.tomasini@prh.ca.

PRH Recognizes And Celebrates The Contributions Of Its Volunteers

Pembroke Regional Hospital is proud to recognize and celebrate over 220 volunteers who are an invaluable part of its health care team.

"Our volunteers are the backbone of our hospital community," said PRH President and CEO Sabine Mersmann. "They enhance many aspects of our hospital through their contributions to the PRH Auxiliary, Board of Directors, PRH Foundation, Patient and Family Advisory Council, Spiritual Care Program, and Volunteer Services. Their dedication and generosity are truly inspiring."

Volunteers at PRH are often the first point of contact for patients and visitors, providing a warm welcome and essential support. Their contributions extend far beyond initial greetings; they assist in fundraising for equipment and capital needs, support patients and programs, offer valuable feedback for improvements and help in governance and resource management. Their efforts ensure that PRH can offer a full range of amenities for patients, staff, visitors and their families.

To honor these dedicated individuals, PRH hosted an appreciation event on April 22nd as part of Volunteer Appreciation Week where those who achieved long service milestones in 2025 were also recognized.

5 years of service: Sheila Handke (Volunteer Services), Shelley Morris (Auxiliary), Amy Sicoli (PRH Board), Mark Williamson (Foundation) and Tara Lumax (Foundation)



From left, Auxiliary President Diana Gagne, Auxiliary member Heather Levasseur, PRH President and CEO Sabine Mersmann, Chief of Staff Dr. Declan Rowan

10 years of service: Sue Bergin (Auxiliary), Dean Sauriol (PRH Board) and Richard Wilson (PRH Board)

15 years of service: Pam Lavoie (Auxiliary), Brenda Long (Auxiliary) and Kate Long (Auxiliary)

20 years of service: Pat Kranz (Volunteer Services), Liz Adam (Auxiliary) and Harlene Buske (Auxiliary)

25 years of service: Lloyd Raglin (Spiritual Care)

In addition, Auxiliary member Heather Levasseur was presented with a Life Membership card for her 44 years of service with the Auxiliary.

"We invite everyone to join us in expressing our gratitude to our volunteers," said Mrs. Mersmann. "We recognize that there are many worthy volunteer opportunities in our region and we are truly thankful that they have committed some of

their time and skills to PRH."

If you are interested in volunteering in some capacity at the Pembroke Regional Hospital, please contact the following:

PRH Auxiliary (613) 732-3675, extension 6169 / auxiliary@prh.ca

PRH Foundation (613) 732-3675, extension 7408 / foundation@prh.ca

Volunteer Services (613) 732-3675, extension 7103 / volunteer@prh.ca

Pembroke Regional Hospital - A Year In The News 2025-2026

- In partnership with March of Dimes Canada, PRH launched Hospital Peer Connections, a compassionate and empowering in-hospital peer support program for stroke patients and their caregivers. The program complements clinical care by addressing the emotional and psychological needs of patients and caregivers.
- PRH welcomes Dr. Cameron Leafloor, full-time Intensivist to its Emergency Department (ED) and Intensive Care Unit (ICU).
- PRH receives just over \$2.4 million in one-time funding for the fiscal year 2025-2026 through Ontario's Health Infrastructure Renewal Funding (HIRF) and Community Infrastructure Renewal Funding (CIRF) for patient-facing infrastructure upgrades and repairs. Specifically, the funds were used for much-needed roof and flooring replacements and HVAC heating, cooling and plumbing upgrades. In addition, work was done to enhance fire safety throughout the hospital including the planned installation of sprinkler fire suppression systems in areas that were unequipped.
- PRH celebrates the official opening of their expanded Chemotherapy and Medical Daycare space which has created a more modern, bright and welcoming healthcare environment. (October 29th, 2025)
- In a progressive step that is helping improve access to inpatient mental health services, PRH launches a new pathway that enables primary care providers to directly refer medically stable patients to the hospital's Acute Mental Health (AMH) unit for planned admissions. The new pathway reflects broader trends in mental health care that prioritize early intervention, integrated care, and reducing reliance on emergency services. By creating a streamlined, collaborative process, Pembroke Regional Hospital is helping to build a more responsive and compassionate mental health system.
- In partnership with PRH, the Pembroke Military Family Resource Centre and Community Living Upper Ottawa Valley, the Renfrew County District School Board launches Eastern Ontario's First Project SEARCH program - an internationally recognized employment training program designed to help youth with disabilities that may cause barriers to entering the workforce to secure competitive employment. A total of five RCDSB students began the program in September, marking the first to benefit from this model, which has achieved a 70 percent employment success rate globally.
- In partnership with St. Joseph's Continuing Care (Cornwall), the Pembroke Regional Hospital is pleased to announce the launch of a new Remote Care Monitoring (RCM) program that is designed to support frail seniors as they transition from hospital to home. Supported locally by the Ottawa Valley Ontario Health Team (OHT) and regionally by Ontario Health East, this innovative 30-60 day program offers personalized virtual care and support for patients aged 55 and older who have recently been discharged from hospital or visited the Emergency Department and may be at risk of hospital readmission.
- In partnership with The County of Renfrew, our hospital is pleased to announce the official opening of the Renfrew County Mesa HART Hub, a new service that expands access to high quality mental health, addictions, and housing supports for residents experiencing homelessness, mental health challenges, or substance use concerns.
- The County of Renfrew Paramedic Service has recently teamed up with hospitals in Renfrew County to launch Fit2Sit, a program that helps return Paramedics to service within the community as quickly as possible after transporting a patient to hospital by ambulance. Under this program, Paramedics assess patients during transport to determine whether they are stable, fully conscious, able to sit or stand independently, and not showing signs of distress. When these low-acuity patients arrive at the hospital, instead of staying on an ambulance stretcher, they are guided to a waiting room chair, so long as they are clothed appropriately for such placement, where hospital staff continue to monitor them.
- Pembroke Regional Hospital celebrates a meaningful milestone after being officially recognized as a Using Blood Wisely Hospital, a national designation awarded by Choosing Wisely Canada in partnership with Canadian Blood Services. The Using Blood Wisely Hospital designation shows that our hospital is committed to using blood responsibly and making sure that our patients only receive blood transfusions when they truly need them. In achieving this designation, PRH is now part of a select group of 190 hospitals that is making a difference for patients, donors and Canada's blood supply.

PRH Recognized By Trillium Gift of Life Network

Our hospital is very proud to have a long-standing commitment to organ and tissue donation. This past fiscal year, our team's dedication to this program resulted in seven tissue donors who were able to enhance the lives of many.

For our support of the program, we received two awards covering 2024 to 2025:

- For the seventh time, we received the Hospital Achievement Award – Provincial Routine Notification Rate for achieving a 100% routine notification rate. This represents the percentage at which hospitals notify Ontario Health (TGLN) when a patient has died and there may be the potential for organ and/or tissue donation.
- We also received an Award of Excellence for meeting or exceeding the provincial target for routine notification as set by Ontario Health (TGLN) for four or more consecutive years.

For the 2024-2025 time frame, members of our health care team made 127 notifications to Ontario Health (TGLN)

We also recognized some of our frontline staff who have been actively involved in the notification process over the past year. These Hidden Heroes have shown exceptional dedication and commitment to organ and tissue donation by making three or more notifications between May 2025 and April 2026:

Autumn-Lee Patovirta (ICU), Chantel Rehkopf (ICU), Kaylena Richard (ICU),
Brienne Vecchiola (ICU), Carissa Fletcher (ICU), Caitlin Morrison (ICU),
Holly Sweeting (Rehab), Sydney Nixon (ICU), Stephanie Lamont (ICU),
Katrina Thomson (Resource Team), Katie Kouri (ICU),
Danielle Doucette (Resource Team), Bethany Gold (Medical),
Kathryn Webb (Emergency Department), Kailyn Barr (Medical),
Ria Campbell (Emergency Department)

LOOKING FOR A DOCTOR OR NURSE PRACTITIONER? REGISTER WITH HEALTH CARE CONNECT



What You'll Need To Register:

- ✓ Your Ontario Health Card
- ✓ Your contact information (phone number, email and mailing address)

There are two ways to sign up:

PHONE

- Call 8-1-1

ONLINE

- Visit www.ontario.ca/healthcareconnect
- Click **Register with Health Care Connect**



PRH Receives Partial Designation For French Language Services



From left, Erica Mulligan, Chair of the PRH French Language Services Committee, Stéphane Sarrazin, Parliamentary Assistant to the Minister of Francophone Affairs, PRH President and CEO Sabine Mersmann and PRH Board Vice-Chair Neil Nicholson

This spring, we were honoured to welcome in Stéphane Sarrazin, Parliamentary Assistant for the Minister of Francophone Affairs who, on behalf of Minister Caroline Mulroney, presented us with a partial designation certificate under Ontario's French Language Services Act for X-ray services within our Diagnostic Imaging department.

"This recognition reflects the important work undertaken by our hospital and our French Language Services Committee to improve access to care in French for our region's francophone community," said PRH President and CEO Sabine Mersmann.

In order to achieve this partial designation, a great deal of work was undertaken by our French Language Services Committee including:

- Updates to our hospital's French Language policy
- Updates to signage and other forms of communication
- Updates to patient forms and other patient-facing publications
- Staff training regarding Active Offer
- Website updates

While this is a relatively small step, it is a great way for us to enhance the patient experience by offering, at least in some capacity, the opportunity for individuals to receive care in their first language, especially at a time when they may be anxious or in distress.

This work is part of our broader commitment to improved accessibility in health care.



As I reflect on the past year, I'm filled with an overwhelming sense of gratitude and pride in our remarkable community. Every day, throughout our region, acts of compassion quietly unfold — in hospital rooms, clinics, offices, homes, fundraising events, volunteer gatherings, and countless moments unseen by most. These acts of kindness, dedication, and generosity continue to strengthen health care in our community and remind us what can be achieved when people come together with a shared purpose. To every member of our health care team at Pembroke Regional Hospital — thank you. Your resilience, professionalism, and unwavering commitment to caring for others inspires us all. You serve our patients and families with extraordinary compassion, often during life's most difficult moments, and our community is deeply fortunate to have you close to home.

To our donors, volunteers, partners, sponsors, and supporters — thank you for believing in the importance of exceptional local health care. Whether through a financial contribution, volunteering your time, attending an event, or championing the work of the Foundation, your support truly makes a difference. Because of your generosity, vital equipment, technology, and patient care initiatives continue to enhance the health and wellbeing of families across our region. I am continually humbled by the spirit of giving throughout the Ottawa Valley. Time and again, our community demonstrates that caring for one another is not simply something we say — it is something we do. As Chair of the Pembroke Regional Hospital Foundation, it is both an honour and a privilege to witness firsthand the impact your support has on patients, families, and health care teams alike. Together, we are helping to ensure that exceptional care remains available close to home — today and for generations to come. Together, We Care.

On behalf of the Foundation Board, thank you for your trust, your kindness, and your continued support.

L. Edmonds

Lisa Edmonds, Chair, Pembroke Regional Hospital Foundation

New Equipment Purchased
Through Community
Donations
in our 2025 Annual Budget

- Ultrasound Machine
- 2 Surgical Chairs
- 10 IV Pumps for the Emergency Dept.
- Patient Wandering System
- 10 New Patient Beds for AMH
- Sinus Navigation System
- Ophthalmology Chair for Eye Surgery and more

Thank You

Overall Net Revenue	Community Donations	Grant Revenue	Catch the Ace Net Revenue	Gala Net Revenue	Heroes Run Net Revenue
2025/26 \$2,370,324.00	2025/26 \$913,733.86	2025/26 \$198,498.00	2025/26 \$851,101.00	2025/26 \$367,196.79	2025/26 \$39,794.35
↑	↑	↑	↑	↑	↑
2024/25 \$2,136,182.00	2024/25 \$868,970.02	2024/25 \$171,509.00	2024/25 \$818,434.97	2024/25 \$260,812.54	2024/25 \$23,290.53

2026/27
Events


October 17, 2026


Ongoing


March 2027


May 2027


Ongoing



On behalf of the Foundation Team, thank you to our donors, volunteers, sponsors, Board of Directors and many others, who have made a difference in our mission, to provide much-needed funds to the hospital to purchase new and replacement equipment to better serve our family and friends.

I would like to thank all those who work at PRH, especially our frontline staff and physicians, since they are a pivotal reason our donors continue to give! The Foundation team and our many volunteers, know that our donors give due to the many positive experiences they have had while visiting PRH, resulting in our fundraising success. Thank you all for all that you do!

During 2025-2026, the Foundation has been focusing on collaborating with the PRH team and our donors, to promote our many fundraisers and programs in order to purchase our highest priority equipment needs. We look forward to working with our community and the hospital in 2026/2027 as we continue to identify and fund the highest priority needs of your Pembroke Regional Hospital.

It is truly a Team effort! Thank you so much for your continued support.

Roger K. Martin, Executive Director, PRH Foundation

Give Today.

PRHfoundation.com

Help us build the future of care,

close to home.

YES, I will help my Pembroke Regional Hospital

- ☐ Here is a one-time gift to help my PRH when it needs me the most.
- ☐ I want to make a monthly gift to ensure the continued health and well being of Renfrew County families for the foreseeable future.
- ☐ I wish to make a pledge gift of \$_____ per year for 3 years to act as a transformation gift towards the greatest equipment needs at the Pembroke Regional Hospital.

Gift Amount: ☐\$30 ☐\$50 ☐\$100 ☐Other: \$ _____

☐ I have enclosed a cheque made payable to Pembroke Regional Hospital Foundation, or a cheque marked VOID for monthly donations.

☐ Please use my credit card:

Full Name	Card #	Expiry Date
Phone Number	Email (for electronic newsletters and tax receipt)	
Address	City, Province	Postal Code

DONATE ONLINE:

prhfoundation.com/donate
Charitable registration #: 870047610 RR0001
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Together,
we care



