

Pembroke Regional Hospital Strategic Plan 2013 - 2018

Our Strategic Pillars

Mission:

We are a regional community hospital committed to delivering a wide range of quality health services. Following Catholic tradition, we will meet the physical, emotional, and spiritual needs of all.

Vision:

Delivering the safest and highest quality of care to every person, every encounter, every day.

Values:

- Compassion and Caring
- Excellence and Innovation
- Social and Fiscal Responsibility
- Sacredness of Life
- Mutual Respect
- Community Spirit

*Leading, Learning,
Caring For You*



Patient Focused

- Providing care closer to home
- Exceeding patient expectations



Quality & Safety

- Doing things right (The right service, at the right time, the right way, the first time)
- Ensuring a healthy and safe environment for our people



Working with Others

- Working collaboratively
- Strengthening partnerships to improve transitions of care

Our Strategic Enablers

People

- Cultivating a culture of service and caring
- Providing a healthy, respectful and safe workplace

Technology & Innovation

- Leveraging technology
- Innovating with others

Stewardship

- Benchmarking and using evidence-based decision making
- Employing performance measurement and transparency

Governance & Leadership

- Leading through effective governance
- Engaging our community