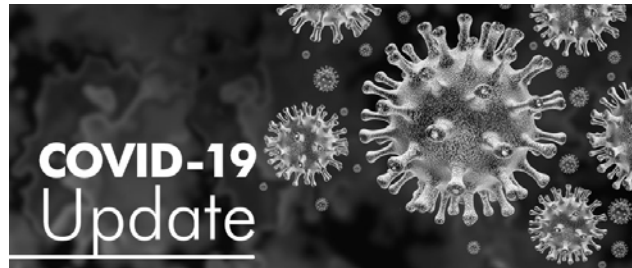


PEMBROKE REGIONAL HOSPITAL



DATE: March 25th, 2020

SUBJECT: COVID-19 Update #11

Today's Take-Aways:

- As PRH has been designated as a Regional Admission Centre for probable or confirmed COVID-19 cases who are in need of care, we are continuing the process to create a unit on 2A where those patients will be co-located and cared for. Traffic to and through the Medical 2A south wing including access to and from the 2nd floor link will be restricted. To access the 2nd floor rotunda and The Lunch Box everyone will be asked to use the Tower A staircase or elevator.
- An additional negative pressure room is being created in ICU to increase the number of negative pressure rooms we have.
- A Redeployment working group is now part of the internal Incident Management System. This group will be helping to coordinate how best to use staff throughout the organization.
- The new Virtual Triage and Assessment Centre was undergoing testing today using student from Algonquin College. A soft launch is expected to happen Thursday, with full rollout and public communication taking place Friday. In addition to a COVID-19 assessment function, the VTAC will provide residents with a primary care alternative for those who do not have a family physician or those who are unable to reach their own care provider.
- In order to keep staff and patients safe, we have now unfortunately had to extend the restriction of grounds passes to our patients on Acute Mental Health.
- For COVID-19 suspected or confirmed patients, meals will be delivered in a brown paper bag. When the patient is finished with his/her meal, all items will be disposed of in the patient room and will NOT be returned to the kitchen.
- We will be using a unique to identify suspected or confirmed COVID cases. This symbol is going to be used for door signage, for inputting of meals and is currently used by housekeeping to label garbage, linen, etc.

- In an effort to provide more information to the public, such as frequently asked questions about COVID-19, and relieve some pressure from areas receiving high volumes of phone calls about this, we are making some changes to the hospital's website that will include links to multiple information sites from the home page COVID-19 button.
- Mental Health Services will soon be putting out communication to the public about the status of its services and how individuals can access these services.
- Effective March 26th, Tower D will be locked at 4:30 p.m.
- The community is rallying around the hospital and offering a variety of donated supplies and more. Please note that all communication of this nature should be forwarded to the Public Affairs and Communications Coordinator for response.
- Don't forget to check the Staff Resources section of our website (pembrokeregionalhospital.ca) for the latest COVID-19 questions and answers. If you have questions of a general nature, about COVID-19, be sure to send yours to **covid19questions@prh.email**. All questions and answers are posted and organized by date.

Need information or have suggestions?

If you have any questions or concerns, please contact Infection Prevention and Control at extension 7106 or Occupational Health and Safety at extension 7202 or your immediate supervisor.

If you have any suggestions on COVID-19 preparation please bring these forward at your huddles or to your supervisor.

Recognizing the stress and anxiety that a situation like this can bring about, we remind you that our Employee Assistance Program (EAP) has experts available to help by calling 1-844-880-9142 or visiting their website at www.worklifehealth.com.