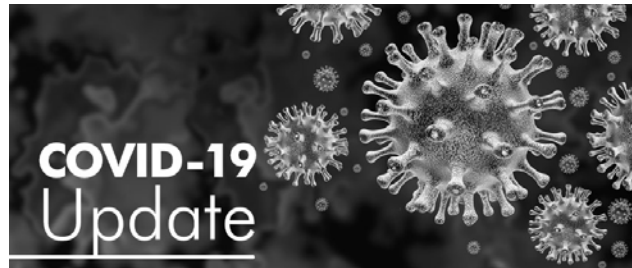


PEMBROKE REGIONAL HOSPITAL



DATE: March 30th, 2020

SUBJECT: COVID-19 Update #14

Today's Take-Aways:

- A special thank you to all members of our team who were on-site or called in this past weekend to assist with a number of situations that arose and had to be managed.
- According to the Renfrew County and District Health Unit, as of March 29th there have been two laboratory confirmed cases of COVID-19 in Renfrew County and one death. For up-to-date information on COVID-19 statistics please visit www.rcdhu.com.
- In Ontario, as of March 29th, there have been 1,706 laboratory confirmed cases of COVID-19. A total of 48,461 people have been tested and 5,651 remain under investigation. For up-to-date information on provincial COVID-19 statistics, please visit www.ontario.ca.
- Since Friday's go-live of the new **Renfrew County Virtual Triage and Assessment Centre**, over 160 patients have received assistance, many of whom were either diverted from or were likely to attend one of our region's Emergency Departments. Communication efforts will continue in a multi-pronged approach in order to ensure widespread awareness of this important service in our community. Please share the number with anyone you know and wherever you can: **1-844-727-6404**.
- Our organization's COVID-19 committee structure has been reworked to align with our regional command centre. This will enable us to be as effective and efficient as possible in these rapidly changing times. Items requiring action by specific committees can be directed to the individual leads as follows:

Communication leads: Carolyn Levesque and Sabine Mersmann

HR/ Deployment/ Staff Screening/ Occupational Health leads: John Wren and Tara Gallagher

Supplies and Infrastructure: John Wren and Kathy Bromley

Acute Care (Medical, patient flow, Surge Capacity, AMH, and Rehab) leads: Sabine Mersmann and Beth Brownlee

Critical Care (ICU, OR, critical care procedures) leads: Francois Lemaire and Hesham Abdallah

PPE clinical guidance lead: Kirsten Johnson

Palliative Care and Ethics leads: Sabine Mersmann and Francois Lemaire

- Renfrew County hospitals confer daily, along with a representative of public health, in order to be able to standardize and align with Ottawa's hospitals, wherever possible.
- We recognize that a number of our staff members are currently off for various reasons. Our hospital is working closely with public health to see how best to manage our staff complement and ensure we have as many of our team members back to work as soon as it is safe to do so.
- For the purpose of remote clinical consultations, a telemedicine unit has been temporarily relocated to be shared between the Emergency Department and Intensive Care Unit.
- A number of resource documents are being finalized by Mental Health Services of Renfrew County and will be distributed soon. Below is a listing of upcoming webinars for those working in healthcare:

1. **Mental Wellness for Healthcare Professionals**

- 02 April, 2020 from 1800-1900EST
 - <https://cmhaontario.adobeconnect.com/mhw5/event/registration.html>
- **Stress Management in Healthcare Settings**
 - 06 April, 2020 from 1730-1830EST
 - <https://cmhaontario.adobeconnect.com/mhw6/event/registration.html>
- **Mental Health for Telehealth**
 - 15 April, 2020 from 1800-1900EST
 - <https://cmhaontario.adobeconnect.com/mhw7/event/registration.html>
- **Mental Health for Support Staff: Taking Care of Yourself**
 - 17 April, 2020 from 1800-1900EST
 - <https://cmhaontario.adobeconnect.com/mhw8/event/registration.html>

• Mental health workers are now offering free therapy to Ontario's frontline COVID-19 staff. For more information visit <https://covid19therapists.com/>.

• For all COVID-19 related questions, please be sure to email them to **covid19questions@prh.email** rather than sending them directly to Infection Prevention and Control. Before you send a question, check the Staff Resources

section of our website (pembrokeregionalhospital.ca) to see if the question you are asking has already been asked and answered. Questions and answers are posted and organized by date.

Need information, assistance or have suggestions?

If you have any questions or concerns, please contact Infection Prevention and Control at extension 7106 or Occupational Health and Safety at extension 7202 or your immediate supervisor.

If you have any suggestions on COVID-19 preparation, please bring these forward at your huddles or to your supervisor.

Recognizing the stress and anxiety that a situation like this can bring about, we remind you that our Employee Assistance Program (EAP) has experts available to help by calling 1-844-880-9142 or visiting their website at www.worklifehealth.com.