

### Today's Take-Aways

- In an attempt to give patients and clinicians greater access to test results, COVID-19 test results are now being entered for viewing in the Ontario Laboratory Information System.
- With regards to the potential reprocessing of personal protective equipment, it should be noted that Ontario Health is currently investigating this as an alternative approach should a severe shortage of PPE be faced. However, the decision to do this would be made at the provincial level and would be standardized based on scientific evidence. It would not be a decision or action that would be taken by an individual hospital or health care organization.
- The Renfrew County Virtual Triage and Assessment Centre continues to roll out other aspects of service to our community including support for COVID-19 patients who are recovering within the community and a palliative care team that is supporting those needing this service within the community.
- A big thank you to staff and physicians who continue to be patient and kind with our screeners. Please note that screeners are not able to distribute PPE to staff at the entrances.
- In response to some generous offers from within the community to provide our staff with meals and treats in recognition for their efforts to date, the Communications working group has developed a process for distribution of these items in a fair and equitable manner. This process will begin with distribution this Friday of 100 lunches from East Side Mario's courtesy of Eganville's Dan and Trina Worner of Lake Dore RV Resort and Stuart Gray, owner of Serenity Bay Campground. Recipients of this heart-warming donation will be the staff of Medical 3B, Medical 2A, Environmental Services, Maintenance, ED and ICU. Delivery details will be forwarded to department managers. As we receive notice of other donations, remaining staff and physicians will benefit. Stay tuned!

### Up-To-Date Facts and Figures

- COVID-19 patients in our care: nine probable on Medical 2A and one probable in ICU; no confirmed COVID-19 cases at PRH.
- In Renfrew County there have been 14 laboratory confirmed cases of COVID-19 and one death. To date, a total of 803 people have been tested, with 171 still under investigation. For the latest Renfrew County information on COVID-19, please visit [www.rcdhu.com](http://www.rcdhu.com).
- In Ontario, there have been 7,953 laboratory confirmed cases of COVID-19 and 334 deaths. To date, a total of 113,082 people have been tested and 2,107 remain under investigation. For up-to-date information on provincial COVID-19 statistics, please visit [www.ontario.ca](http://www.ontario.ca).



With Gratitude to ALL Our Front Line Workers:

Words cannot express the gratitude I have for all those working through these uncharted days. It is because of your tireless hours and your dedication to your professions that we, the public, reap the benefits. You are making the difference in this fight against the virus.

We are making history as we journey into the days ahead. You are our Heroes and are leading the way into our future. May you all be encouraged in knowing that you are playing a critical role in getting us through this pandemic. May our future NEW NORMAL continue to exhibit the love, care, compassion and generosity that we have seen displayed over the past month.

May we all reset our priorities and our focus on the things that are really important in life. May God bless you all and continue to give you wisdom, guidance, health and protection as we travel this road to recovery together.

YOU ARE SO APPRECIATED.

Truly Thankful,  
 Sharon Jeffrey  
 Volunteer Visitor, Rehabilitation Program

**Do You Have A COVID-19 Question?**

Email: [covid19questions@prh.email](mailto:covid19questions@prh.email)

All questions and answers are posted and archived by date on the Staff Resources section of our hospital's website:  
[www.pembrokeregionalhospital.ca](http://www.pembrokeregionalhospital.ca)

For other questions/concerns, contact Infection Prevention and Control (ext. 7106), Occupational Health and Safety (ext. 7202) or your immediate supervisor.



As a token of appreciation for all the work done to date in response to the COVID-19 pandemic, all staff and physicians are welcome to enjoy a coffee and cookie

**Thursday, April 16th, 9-11 a.m.  
 in The Lunch Box**

All departments are encouraged to send representatives to pick up enough for everyone working on Thursday so that the numbers in the cafeteria are limited.

Delivery of cookies will be made to Materials Management staff and those working in Mental Health Services.

HOW TO PUT ON, USE, TAKE OFF AND DISPOSE OF A MASK

**Before putting on a mask, clean hands with alcohol-based hand rub or soap and water**



HOW TO PUT ON, USE, TAKE OFF AND DISPOSE OF A MASK

**Cover mouth and nose with mask and make sure there are no gaps between your face and the mask**



HOW TO PUT ON, USE, TAKE OFF AND DISPOSE OF A MASK

**Avoid touching the mask while using it; if you do, clean your hands with alcohol-based hand rub or soap and water**



HOW TO PUT ON, USE, TAKE OFF AND DISPOSE OF A MASK

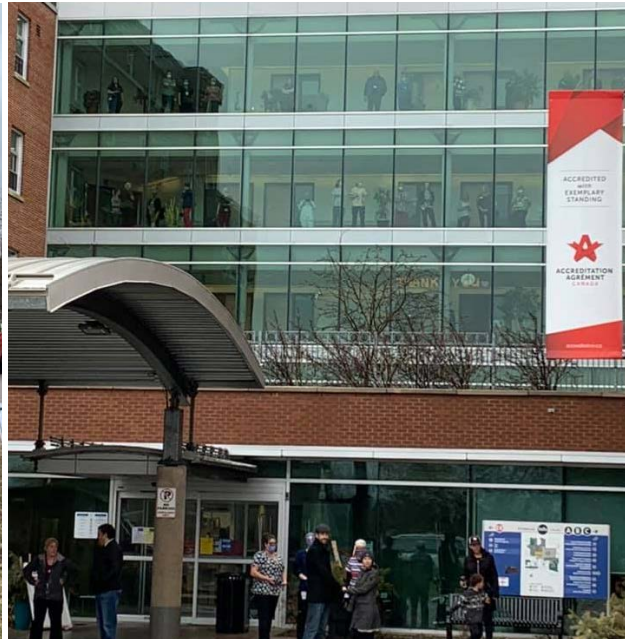
**Replace the mask with a new one as soon as it is damp and do not re-use single-use masks**





# Thank You To Fellow First Responders

A huge thank you to the firefighters from Pembroke, Petawawa, Laurentian Valley and North Algona who paid tribute to our staff and physicians Sunday afternoon with a vehicle parade and applause. The tribute was well-received by those who witnessed it and it meant a lot to have fellow first responders showing their support in these challenging times.



Hospice Palliative Care Ontario invites you to attend  
**Emotional, Spiritual & Compassionate Care during the COVID – 19 Pandemic**  
Every Tuesday and Thursday\* from 12:00 p.m. to 1:00 p.m.  
10-Part Webinar Series, Begins Thursday, April 9<sup>th</sup>, 2020



**Facilitated by:**  
Eugene Dufour, BA, MDiv  
Certified Compassion Fatigue Educator, Certified Bereavement Specialist

**Description**  
To provide support and education on how to provide excellent and compassionate care to clients, family members and coworkers that are dealing with the suffering from the COVID-19 pandemic. Each session will start with 20 minutes of information pertaining to a useful skill in providing care. The remainder of the time will be used for participants to debrief and receive mutual support during this crisis.

Each session is independent of one another and will cover different areas and tools; register in accordance with your availability.

[Click Here to Register for Session 1!](#)  
[Click Here to Review the entire Webinar Series](#)

Once you've registered for a session, you will receive an email with details on how to join the session. Please check your junk and spam folders if you don't see it. The webinar will be archived so if you are unable to attend, you can access the recordings on the Webinar Series page to view at your leisure.

\*There will be no session on April 28<sup>th</sup> due to HPCO's virtual conference\*

## Need information, assistance or do you have suggestions?

If you have any questions or concerns, please contact Infection Prevention and Control at extension 7106 or Occupational Health and Safety at extension 7202 or your immediate supervisor.

If you have any suggestions on COVID-19 preparation, please bring these forward at your huddles or to your supervisor.

Recognizing the stress and anxiety that a situation like this can bring about, we remind you that our Employee Assistance Program (EAP) has experts available to help by calling 1-844-880-9142 or visiting their website at .

Mental health workers are now offering free therapy to Ontario's frontline COVID-19 staff. For more information, please visit:  
<https://covid19therapists.com/>