

Today's Take-Aways

- Ontario Health has issued revised guidelines for long-term care homes which allow hospitals to return residents to their facility under very specific rules and guidelines as long as the long-term care home is not experiencing an outbreak of COVID-19. This may assist hospitals with capacity.
- In partnership with our local public health unit and our paramedics, our Infection Prevention and Control team has assessed a number of long-term care and retirement homes in Renfrew County to provide a COVID-19 risk assessment and determine if additional support is required to ensure the safety of residents and staff.
- Pembroke Regional Hospital is creating a task force which will respond to long-term care and retirement homes and provide additional staffing and expertise in the event of an outbreak or to prevent outbreaks. As part of this, a staff survey was launched this week to identify volunteers who would be interested in one of these settings should the need arise. To date we have had an amazing response to the survey with 88 staff from a variety of departments putting their names forward. Thanks to each of you for stepping up and offering to assist our community in this way.
- Please note that our Visitor policy has recently been revised and an updated version can be found on our Intranet. Please note that the policy applies to all visitors including members of our health care team who may have friends or family in our care.
- A special thank you to Canadian Nuclear Laboratories for loaning us 17 SRIM1 Room Isolation Monitors which will be used to monitor our rooms with newly installed negative air units. These devices will sound an alarm and flash a red light if the door is opened for an extended period of time (more than 10 seconds) or if negative air pressure is lost beyond a minimum set point.
- A new electronic staff screening tool has been launched for those who wish to complete their daily screening before arriving at PRH. The link to the screening tool can be found at <https://www.pembrokeregionalhospital.ca/staff-screening>, on The Loop, on the Staff Resources section of the hospital's website or by using the QR code being circulated.
- Friday, May 1st is National Doctor's Day and we are celebrating the contributions of all of our physicians and the work they do as part of the PRH health care team. A special video tribute to celebrate our doctors will be released tomorrow!

Today's Take Aways...Continued From Front

• We are grateful to Tim Horton's Pembroke for sponsoring coffee breaks for our staff. The following departments will receive coffee, muffins and cookies from Tim Horton's on the following dates:

- May 5th: Finance, Respiratory Therapy, Pharmacy (Team A), Tower D staff
- May 6th: Patient Services/Administration, Hospital Charge Nurses, Allied Health
- May 12th: Diagnostic Imaging, Pharmacy (TeamB)
- May 13th: EORLA (Lab) staff, Screeners, AMH, HR/Staffing/Occupational Health and Safety

Delivery details will be forwarded to department managers. As we receive future food donations we will make sure that these are distributed fairly and that everyone benefits from our community's generosity. Stay tuned for more announcements.

• With all of the communications tools being utilized – regular updates, YouTube videos, social media posts, emails, memos...we just wanted to take a moment to check in and see if there are any ways we could be communicating better or if there are any topics of interest that haven't been addressed or outstanding questions that haven't been answered etc. Please forward any feedback or ideas to COVID19questions@prh.email.

• Unfortunately, healthcare organizations have become a popular target for scammers and fraudsters during the COVID-19 pandemic. Cybercriminals have become very sophisticated and are using "spoofing" schemes that make fraudulent emails look virtually identical to legitimate emails sent from internal systems. To avoid risk be sure to:

- Scrutinize emails for unusual features, language or circumstances
- Verify the validity of email requests before taking any actions, including, but not necessarily limited to the following:
 - Changing banking details
 - Processing urgent payments or online banking
 - Logging into websites
 - Clicking links
 - Opening unverified attachments

• This week we launched a series of health and wellness videos featuring the expertise of our Mental Health Services staff. Today's video by Central Intake Caseworker Lani Graham offers an overview of available services and how to access them. https://youtu.be/PY__NU_Uu5U

Up-To-Date Facts and Figures

• COVID-19 patients in our care: 2 probable in ICU, 3 probable on Medical 2A, 2 probable on Medical 3B; no confirmed COVID-19 cases at PRH.

• In Renfrew County, there have now been 16 laboratory confirmed cases to date, and one death. To date, a total of 1,630 people have been tested, with 120 still under investigation. For the latest Renfrew County information on COVID-19, please visit www.rcdhu.com.

• In Ontario, there have been 16,187 laboratory confirmed cases of COVID-19 and 1,082 deaths. To date, a total of 277,522 people have been tested and 11,859 remain under investigation. For up-to-date information on provincial COVID-19 statistics, please visit www.ontario.ca.



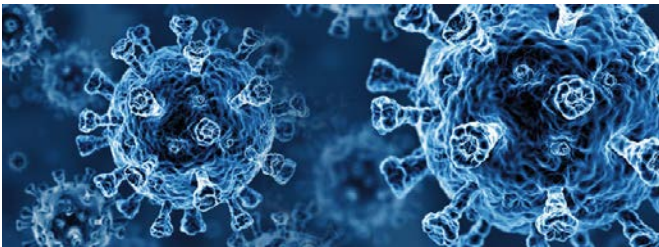
- The Surgical team is celebrating the many negative COVID-19 test results in our community.
- The Surgical team is celebrating Excellent Teamwork with a patient who experienced a “wound issue” that required STAT surgery.
- The Surgical team is celebrating excellent team effort with moving patients to Medical 3B. Well done everyone!

Do You Have A COVID-19 Question?


Email: covid19questions@prh.email

All questions and answers are posted and archived by date on the Staff Resources section of our hospital’s website:
www.pembrokeregionalhospital.ca


For other questions/concerns, contact Infection Prevention and Control (ext. 7106), Occupational Health and Safety (ext. 7202) or your immediate supervisor.



PRH Voluntary Redeployment – SURVEY



SCAN HERE
or
COPY LINK
HERE



SUPPORTING
OUR
COMMUNITIES
DURING THE
COVID-19
CRISIS

<https://www.pembrokeregionalhospital.ca/staff-redeployment>

Survey for All Staff:

- only takes a few minutes to complete
- will provide the Hospital with a list of interested staff who wish to volunteer their names to support our Long-Term Care/Retirement Home partners
- will provide the Hospital with the ability to answer the call to support our partners, when the need arises

For Questions/Concerns:
 Human Resources
 Tara Gallagher, Director extension 6503
 Kevin Dulude, Manager extension 6265

**A Call to Action:
 Essential Service Workers**

All employees within the Pembroke Regional Hospital are essential workers. You are the cornerstone of our Hospital, and the services you provide, supporting our communities, patients and families are what makes PRH the employer of choice within the Ottawa Valley.

Essential workers include ALL of our employees who are supporting our patients, families and communities, most notably, amidst the COVID-19 crisis. Notwithstanding the current Ministry orders, *Emergency Management and Civil Protection Act, Section 7.02 (4)* amendments, the Hospital is looking for our staff to *volunteer* to support our community.

The Hospital is committed to supporting any of our redeployed staff and will work with any partner organizations to ensure that you are safe to do so. Thank you for all you do – we are all in this together!

A Message Of Support From Our Community

To all Staff at PRH.
 Thank you, thank you for being on the front lines of this health crisis we are all facing. Your strength + dedication is inspiring to us all. We think of you daily. You are our true heroes. Keep the faith & see the light.
 Love the Pembroke Community



Staff Self-Screening Now Available Electronically!

<https://www.pembrokeregionalhospital.ca/staff-screening>

- Before arriving at work, you may now complete the online self-screening questionnaire using the link above. The link is also available on The Loop, the Staff Resources section of the PRH website, or by using the QR code below.
- After completing the electronic self-screening tool, submit your response and an email will be sent to your email address.
- If you pass screening, you will be able to come in to work, if you fail screening, you will be asked to contact Occupational Health and Safety at ext. 8200
- When entering the hospital kindly show the email to the screener to confirm clearance to come to work.



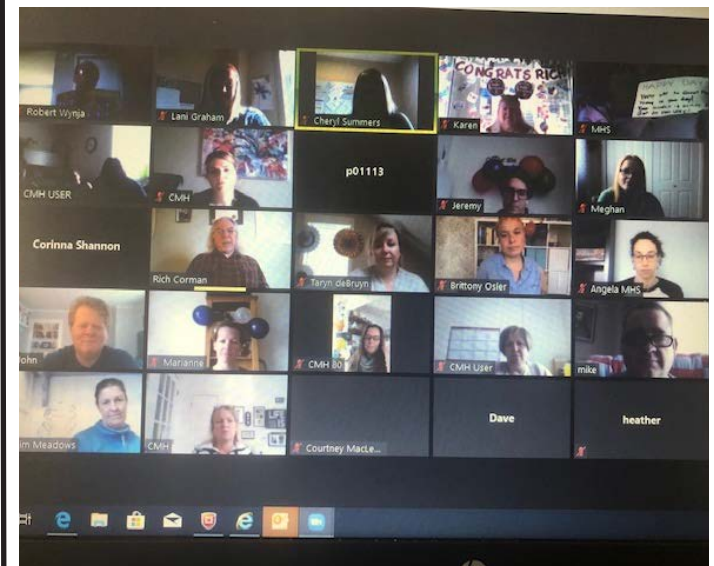
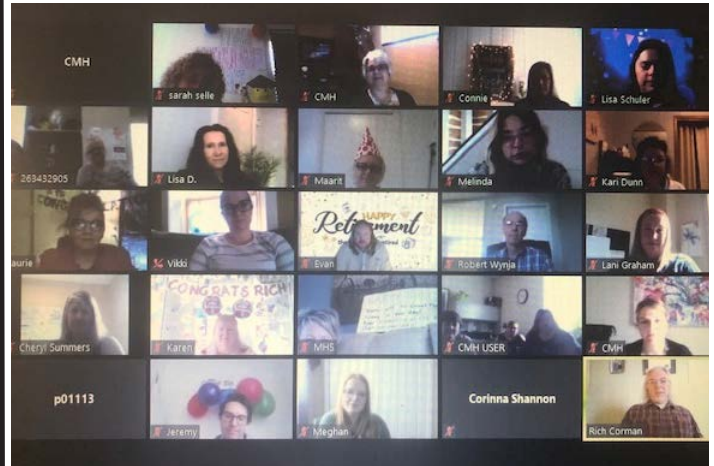
CNL Loans PRH Monitors For Negative Pressure Rooms



Virtual Retirement Reception Honours Rich Corman

Thirty-eight staff from Mental Health Services of Renfrew County came together over Zoom this week to celebrate the upcoming retirement of Rich Corman.

Kudos to Sarah Selle who organized the virtual celebration!



Feeling Overwhelmed?

Recognizing the stress and anxiety that a situation like this can bring about, our Employee Assistance Program (EAP) has experts available to help by calling 1-844-880-9142 or visiting their website at <http://www.worklifehealth.com/>

Mental health workers are now offering free therapy to Ontario's frontline COVID-19 staff. For more information, please visit: <https://covid19therapists.com/>