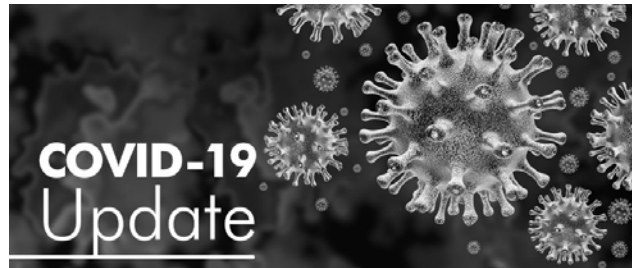


PEMBROKE REGIONAL HOSPITAL



DATE: **March 16th, 2020**

SUBJECT: **COVID-19 Update #4**

Given the rapidly evolving situation with COVID-19, for the foreseeable future, daily COVID-19 numbered updates will be issued. The intent of these is to provide all members of our health care team with the most up-to-date information about how our programs, services and day-to-day operations are being impacted by the spread of this virus.

Everyone is asked to do their part in seeking out the updated information, either by regularly monitoring your PRH email account and/or checking for updates on The Loop, the Intranet, or the Staff Resources section of our website.

Today's Take-Aways:

- Our Incident Management System is now in place and both the Senior Leadership Team and our Management Team are meeting on a daily basis to evaluate changes being made on a provincial and national scale.
- PRH representatives are also meeting daily with others in the regional health care sector to ensure the approach to all that is happening is coordinated and standardized where possible.
- The current direction regarding staff returning to work following international travel requires an automatic reporting to Occupational Health and Safety.
- Active screening at PRH entrances, including the staff entrance is being rolled out in a phased-in approach beginning this evening with the ED entrance.
- Also in a phased-in approach, access points to PRH will be locked down to the point where only four entrances will be available:
 - Tower A (emergency department) 24/7
 - Staff Entrance off Bell Street (hours to be confirmed)
 - Tower C (main entrance) 7 a.m. to 7 p.m.
 - Tower D (main entrance) 7 a.m. to 5 p.m.

- Visitor restrictions are now in effect. Visitors are limited to one per patient at a time. All visitors must be at least 12 years old. Exceptions will be made on compassionate grounds for those visiting patients who are very ill or receiving palliative care.
- The phased in and planned reduction of non-essential services is under review.
- The Mural Café will close until further notice effective March 17th.
- The Sunshine Gift Shop will reduce its hours to 1-4 p.m. Monday to Friday and 1:30-3:30 p.m. on weekends in order to be able to continue to provide the TV rental service to our patients.

Need information or have suggestions?

If you have any questions or concerns, please contact Infection Prevention and Control at extension 7106 or Occupational Health and Safety at extension 7202 or your immediate supervisor.

If you have any suggestions on COVID-19 preparation please bring these forward at your huddles or to your supervisor.

Recognizing the stress and anxiety that a situation like this can bring about, we remind you that our Employee Assistance Program (EAP) has experts available to help by calling 1-844-880-9142 or visiting their website at www.worklifehealth.com.