

Today's Take-Aways

Regional Updates

- There is a lot of discussion and work taking place regionally regarding patient flow and repatriation among hospitals.
- There continues to be regional review of hospital Visitor Policies in order to ensure alignment.
- As we move towards what appears to be the “end” of Wave 1 in the pandemic, many groups across the region are undergoing debriefing exercises in order to assess what has worked well and identify areas where improvement would be needed when and if we are impacted by a second “wave”.

Human Resources

- PRH is working with Riverview Heights and Marianhill to find ways to support and assist with their staffing shortfalls.
- Work continues on moving forward around payment of the Pandemic Pay. It continues to be a very fluid situation with minor revisions being made by the province on some of the details. Detailed documents including a list of eligible positions at PRH and a staff FAQ document will be issued once the province has firmed up the details.

PPE Status

- A lot of work is being done to procure a large quantity of PPE on behalf of the region – particularly items of greatest need as hospitals work to ramp up services to 100%. For the most part, PPE shortages have been resolved except in the case of N95 masks. However, Ontario manufacturers are stepping up to produce some of these much-needed items within the province which should help.

Clinical News

- Our clinical services continue to ramp up on a gradual basis. Here is a summary of some of the latest developments:

Emergency Department – Numbers continue to increase. We are currently seeing 60-80 patients per day. The biggest issue right now is how to safely manage physical distancing in the waiting area.

Mental Health Services of Renfrew County – The reintroduction of services continues with ramp up of in-person services with our case managers. Our Day Program has also started up again cautiously with small groups. Regionally, there is a lot of discussion about the ongoing use of virtual care and how that might work.

Rehabilitation – Occupancy levels continue to increase. This week a first trial of the Geriatric Rehab Program was started.

Operating Room – During the next couple of weeks, service levels will be almost back to 100% - with the majority of volume based in Day Surgery versus inpatient cases. Commencing August 17th, the plan is to return to the “normal” pre-COVID OR schedule.

Today's Take Aways...Continued From Front

Medical –There has been some flow of ALC patients off the unit.

Ambulatory Clinics – We are currently at about 85% capacity. This week ramp up included the reintroduction of stress testing. There was a bit of a setback with the Pulmonary Function Lab due to new directives. Capacity will have to be ramped up for this again. It is likely that if visiting physicians can be staggered and waiting area spacing can be addressed, the department should be able to return to pre-COVID volumes.

- It is hoped that over the next couple of months, the number of ALC patients in hospital should be on the decline.

PRH Foundation

- Healthcare Hero photo reminder – Everyone is welcome to join us for a Healthcare Heroes photo on Thursday, July 16th at 1:30 p.m. Please meet outside the Emergency Department (Tower B). Pins have been given to managers this week for distribution to everyone! If you haven't received your pin yet, please follow up with your manager directly. In the case of physicians, they are being distributed through Medical Affairs.

Miscellaneous

- In Food Services news, next Tuesday's Lunch Box hot feature will be chicken skewers served with rice and a Greek salad. Next Wednesday's wrap special will be the horseradish beef wrap. A big thank you to everyone for supporting the Lunch Box and the positive and constructive comments that have been shared.

- In order to assist Materials Management, staff are being asked to follow a new PPE order process that will see PPE supplies brought over from the warehouse instead of A517 on a daily basis. A new order form, instructions and timelines have been shared with the clinical departments.



Tower A:

- The renovation work on the 4th floor West Wing is almost complete. We are awaiting fibre optic cabling to connect the IP phones and data for the offices before relocating staff. Window air conditioners have been installed in the rooms.

- The scaffolding was removed in the old Lab corridor. We are working with an HVAC supplier on a ductless split cooling system for all the rooms. Electrical upgrade drawings are being revised before going for quotes.

- Clear plastic hanging barriers were installed in the Gift Shop, the Mural Cafe and in the ED.

- New window air conditioners were installed in some rooms on 4th floor (Maternal Child Care).

- Emergency lighting was installed in all the stairwells and the lighting fixtures were replaced with LED ones.

- The flooring was replaced in both elevators.

Tower B:

- The contractor has completed the removal of all of the concrete surface on the Rehab Deck. Work has started in removing the thick pink Styrofoam insulation pieces. We are still dealing with patching the membrane in some areas and around a few drains where water is infiltrating into the building in Outpatient Rehab and in the CT area. The contractor will be meeting with both the new membrane installer and the green roof contractor this week.

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- The flooring was replaced in both elevators.

Tower C:

- The renovation plans for the ground floor are almost finalized with a revised layout of the Mulvihill Pharmacy which will be located in the current lobby area.

Tower D:

- An additional Plexiglass barrier was installed on the Day Surgery registration desk on the first floor.

Facts and Figures

- There are currently no COVID positive patients in our care at PRH.
- Renfrew County has now had a total of 27 COVID positive cases (26 are now resolved), and one death. To date, 15,916 people have been tested. For the latest Renfrew County information on COVID-19, please visit www.rcdhu.com.
- In Ontario, there have been 37,052 confirmed cases of COVID-19 (32,920 are now resolved) and 2,732 deaths. To date, a total of 1,752,828 people have been tested. For provincial statistics, visit www.ontario.ca.



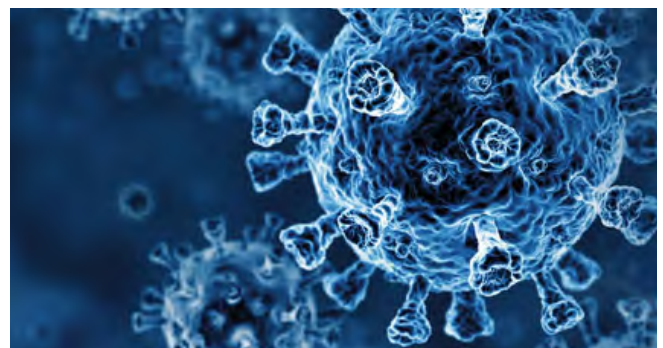
No, seriously,
we want to know.
How ARE you doing?

Need assistance with coping...
a spot to talk?

Employee Assistance Program
(EAP) 1-844-880-9142 or
www.worklifehealth.com

Mental Health Services Intake and Referral Line
(613) 732-8770, extension 8006 or the
24/7 Mental Health Crisis Line 1-866-996-0991

www.pembrokeregionalhospital.ca/mentalhealthservices
www.covid19therapists.com
www.theroyal.ca/covid-frontline-wellness





For **Sharon, Corey and the IT team** - thank you for all of your support to HR and the Negotiations Committee. We appreciate you had to shuffle a few priorities to make it happen. Thank you for demonstrating community spirit, excellence, innovation and mutual respect.
Tara Gallagher

Surgical

Thank you to **Laura Chiasson**. Her quick thinking and excellent assessment skills prevented a medication error for one of our patients.

Thank you to **Tammy-Lynn Donahue** who has shown compassion and caring, mutual respect, excellence and innovation in helping us with discharge planning over the past few weeks and is doing a fantastic job.

Recognizing **Alison, Julieta (Resource Team) and Corinne (Environmental Services)** for their help with a patient. They went above and beyond for this patient and Corinne even helped with getting her slippers cleaned. You're amazing!

Recognizing **Kristina and Gabby who work with the Resource Team and OR** for their extra help June 15th. It was much appreciated.

Emergency Department

Thank you **Kharren Cusick** for dealing with a critical situation and providing leadership with one of our junior staff.

Celebrating **Jordan MacLellan, Jamie-Lynn Thibeault, Jennifer Wong, Ashley D., Emily, Danielle R., Melanie, Tracy, Crisis Team and everyone who was working together** June 25th to help each other during a very challenging situation.

Recognizing the **Housekeeper in ICU** who went above and beyond by climbing under the nursing desk to do some extra dusting - we appreciate it so much. Thank you!

Thank you to **Sue** for her help in assisting with a patient in ICU and for her excellent communication skills when she was interacting

with the family.

Recognizing **Alexis** for helping a patient get up for all meals in ICU and thanks to **Garry** for treating us to gelato!

Thanks to **Jenn** for showing compassion, caring and mutual respect towards a patient in ICU who needed a lot of assistance with feeding. She got them up every morning for breakfast and lunch!

Thank you to **Crystal Thomson on the Resource Team** who arranged a secret Santa fun activity to help increase morale.

We are so grateful to our **COVID champions Sue and Lisa Mitchell** and thanks to **Carolyn Levesque from Public Relations** for creating the EMS tribute video for Paramedic Services Week!

Rehabilitation

Thank you **Dr. Timpson** for all your acts of kindness, especially the cookies on July 1st!

Thank you **Savannah** for helping a patient get cleaned up after her PT session on July 3rd.

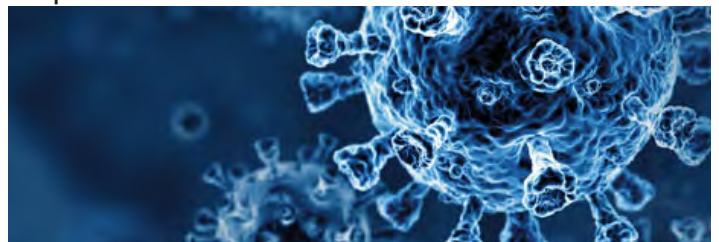
Thank you **Natasha from Social Work** - loved the yummy ice cream bar treats you shared with us.

Acute Mental Health

Celebrating **Megan**. "I have no words to express my gratitude for outstanding nursing care that Megan provides. She is able to manage a full workload, complete assessments and assist with three patients in five-point restraints, keeping a calm and professional attitude. She is always willing to help in any given situation. What a great role model and a great nurse." Thank you, *Jeris*.

To **Jessica and Connie** from a patient "From the moment I was admitted you made me feel safe and comfortable. You are angels in my eyes and I want to thank you from the bottom of my heart. Be safe."

Thank you from AMH to **Al Baker from Environmental Services**. He stayed very late after his shift to assist the department to ensure rooms were ready for any new patients. Thank you for showing compassion and caring, community spirit, excellence and innovation and mutual respect.



VIRTUAL VACATION

Bulletin Update

Giving - the voluntary giving of help to those in need, to offer for use, to make a gift.

We have heard the saying “It is more blessed to give than to receive?”, but could it be true? In fact, yes. Numerous studies have shown that the act of **giving is associated with health benefits.** These benefits include increased self esteem, lower blood pressure, lower stress, and lower rates of depression and loneliness. Some have called the positive impact of giving as “the helper’s high”. And in case you are concerned that the pandemic has curtailed your opportunities to give, studies have determined that online kindness (writing a thank you note or making an online donation) has the same beneficial effect as the face-to-face variety. So whether it is **your time, treasure or talent, give a little and gain a great deal!**

Follow Fern July 6th - August 28th

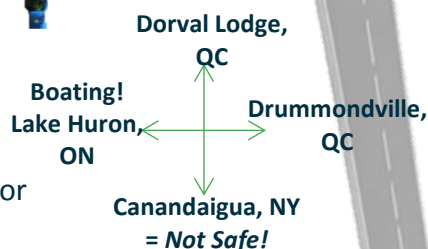
Fern has travelled **333 Km!**

Fern kicked off our campaign July 6th as we **collectively travel** around the world. ‘Clock-in’ all of your travelling distances as you enjoy any type of physical activity. The more kilometres we track, the more we help Fern travel and experience the world!

FRIDAYS Submit your Km’s on **The Loop** or celebration&recognition@prh.email



Crossing Canada, we’re visiting **Peterborough, ON!**



The time has come, the **scavenger hunt starts today!** Find items in your departments and work environments as a team or solo to spell out....

“We make a living by what we get, but we make a life by what we give.”

GIVING



Find an item related to the letter AND snap a photo! Email submissions to celebration&recognition@prh.email. The **hunt** will take place July 15th – July 31st

Giving to our Community July 15th - August 7th

As part of our summer wellness campaign, we will be collecting items for the **Young Parents Support Program at Columbus House.**

This program “strives to provide a safe and nurturing environment for young children, while providing a continuum of care, direction, and education for young mothers”. Due to the current circumstances, the program will resume this fall through an outreach format, with home visits and online programming. While this is not their usual in-classroom format, it will allow them to reach more young parents across the county.

We are **looking to collect items** for their **welcome & wellness package**: books, toys, and diapers for infants and toddlers and masks, hand sanitizer, and self care products for the parents. Items must be brand new and in original packaging. *Cash donations will not be accepted.*

Collection boxes will be throughout departments in the hospital & CareFor. Stop by Medical Affairs for further info!

