

MEMO

TO: All Staff and Physicians

FROM: Senior Leadership Team

DATE: June 10th, 2021

SUBJECT: Changes to Visitor Policy effective June 10,2021

With guidance from the Renfrew County and District Health Unit, we will be welcoming visitors back into the hospital for admitted patients effective Thursday June 10, 2021. Some restrictions will be in effect allowing only one visitor per patient per day between the hours of 1130-2030.

Each patient will continue to identify 1 essential Caregiver/care partner and 4 designated visitors for patients who are approaching end of life. These individuals will continue to be identified by patients or substitute decision makers and be provided with the "I am a caregiver" badge. Caregiver/Care Partners will be eligible to visit 24/7 provided they pass entrance screening.

General Visitors will be directed to enter the Emergency Department entrance for screening and will identify the patient who they wish to visit. The screeners will review the patient list to ensure that only 1 visitor per patient enters per day. Should special circumstances be identified by the visitor, the screener will contact the inpatient unit to address the issue.

Of note, although Caregivers/Care Partners are encouraged to accompany patients in the outpatient , general visitors will continue to be restricted.

As always, Caregivers/ Care Partners and visitors are required to follow health and safety practices during their visit. Please continue to support this practice by reminding Caregivers/ Care Partners and visitors to perform hand hygiene regularly, wear a mask at all times and reduce movement throughout the organization by remaining at the patient's bedside. Please support Caregivers/ Care Partners and visitors by teaching proper technique for donning and doffing additional personal protective equipment (PPE) which may be required based on patient circumstances. If the Caregiver/Care Partner or general visitor brings forward additional requests or there are concerns about compliance with health and safety practices, please bring this forward to your manager (or delegate).

Thank you,